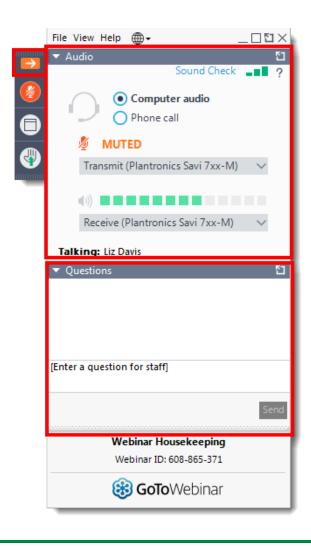
The In's and Out's of Claim Review and Submission

Becca Cochran, MS, RDN, CACFP Coordinator

Jennifer Hutchinson, School Meals Consultant



GoToWebinar Housekeeping



Your Participation

Open and close your control panel

Join audio:

- Choose Mic & Speakers to use VoIP
- Choose Telephone and dial using the information provided

Submit questions and comments via the Questions panel

Note: Today's presentation is being recorded and will be provided within 48 hours.



Agenda

- Discuss meal counting requirements
- Define point of service meal counts
- NSLP/SBP Claim Edit Checks
- CACFP Claim Edit Checks



What is Meal Counting?

- The process of accurately collecting and maintaining data at the Point of Service.
- Food service staff must obtain accurate meal counts so that the SFA/Sponsor can submit meal count totals at the end of each month for reimbursement.
 - Claims include the total number of meals served or the total number of free, reduced- price, and paid meal served.
- Staff must understand the importance of checking every participant who receives a meal.
- Staff need to be able to recognize when a participant has selected or received a reimbursable meal.



Point of Service is

• The point in the food service operation where a determination can accurately be made that a reimbursable meal has been served to an eligible child.

• The point of service is always at the end of a traditional serving line or after all components have been served.



Why are Point of Service Meal Counts so Important?

- It ensures that each participant has the opportunity to receive a reimbursable meal.
- It ensures that each reimbursable meal is counted, allowing the SFA/Sponsor to claim each meal and receive reimbursement from the USDA to cover the costs of offering meals to participants.



Unacceptable Meal Counting Methods

- Meal counts taken prior to the meal service or in a location other than the location where the meal is served
- Based on attendance or enrollment record
- Not performed at the point of service
- "Backed out" (total in attendance minus those observed not to have a reimbursable meal)
- Plate or tray counts



Counting and Claiming Put into Practice

- When meals are served in a cafeteria setting the point of service meal counts
 must always be taken at the end of the service line after the participant has
 selected the meal components that will make a reimbursable meal.
 - This information can be entered into a computerized Point of Sale System or can be recorded on a paper roster or spreadsheet.
- For meals served outside of the cafeteria setting, meal count software can be used to print rosters. Rosters can be sent (and collected) daily with the meals or can be delivered each Monday for completion during the week.
- Food service staff with computerized point of service systems can receive and review the completed meal rosters from classrooms and enter that day's meal counts into the computer.
- If the SFA/Sponsor does not have a computerized point of service,
 spreadsheets can be created for use in classrooms.

The Importance of Meal Count Training

- Whether in a cafeteria setting or in the classroom; training staff to correctly and clearly mark rosters or enter meals into a Point of Sale System at the point of service is essential for accurate meal counts.
- Food Service staff should be trained on meal collection and the importance of ensuring students receive the appropriate meal components at the point of service in order to claim meals for federal reimbursement.
- If meals are being served in a classroom setting, teachers and classroom staff will need to be trained on how to take meal counts at the Point of Service.
- Teachers and other classroom staff might need additional training on what meal components make up a complete reimbursable meal, depending on whether students select their meal components in the classroom or whether all components are already unitized.



School Nutrition Program Edit Checks

- Refers to the procedure used by the SFA to compare each site's daily counts of free, reduced, and paid meals and consolidate them into a monthly report.
- This process is required to be completed prior to submitting a claim for reimbursement.
- Might be an automated process completed by point of service software or manual.
- Must have edit checks in place to ensure accuracy.
- The process will be reviewed by Child Nutrition staff during your Administrative Review.
- Site managers should provide clear and accurate meal count information to Program directors. Directors must edit check the information provided to ensure accuracy before submitting the claim for reimbursement.
- If site managers are entering their own information into the claim system. Program directors must still review that information and ensure its accuracy before submitting the claim.
- In the new Harvest system site managers have data entry level permission. Program Directors and Business managers are allowed authorized rep status to allow them to submit the claims.



Claim System

• Claims in the Harvest system are not ready yet



Example 1

3/1/2019 3:15:12PM Daily Participation

From: 2/1/2019 - To: 2/28/2019

Page 1 of 3

Site Id: 079

BREAKFAST MEALS LUNCH MEALS

_																		
Date	Free	Red.	Paid	Teachers	Adults	SFS	Catered	Total	Free	Red.	Paid	Teachers	Adults	SFS	Catered	Total		
02/01/19	31	32	55	1	0	0	0	119	45	44	179	8	0	0	0	276		
02/04/19	35	29	54	1	0	0	0	119	47	50	198	10	0	0	0	305		
02/05/19	42	27	59	1	0	0	0	129	48	48	199	7	0	0	0	302		
02/06/19	34	31	66	0	0	0	0	131	48	49	203	5	0	0	0	305		
02/08/19	30	28	48	0	0	0	0	106	45	46	224	10	0	0	0	325		
02/11/19	33	31	51	1	0	0	0	116	47	47	185	6	0	0	0	285		
02/12/19	30	30	57	0	0	0	0	117	52	47	196	10	0	0	0	305		
02/14/19	25	23	47	1	0	0	0	96	52	50	211	11	0	0	0	324		
02/15/19	28	26	62	1	0	0	0	117	48	53	219	16	0	0	0	336		
02/18/19	28	28	48	0	0	0	0	104	46	46	194	5	0	0	0	291		
02/19/19	29	28	54	0	0	0	0	111	45	46	199	5	0	0	0	295		
02/20/19	38	28	61	0	0	0	0	127	46	50	189	7	0	0	0	292		
02/21/19	34	28	61	0	0	0	0	123	44	47	209	10	0	0	0	310		
02/22/19	31	22	45	0	0	0	0	98	52	42	194	13	0	0	0	301		
Total:	448	391	768	6	0	0	0	1,613	665	665	2,799	123	0	0	0	4,252		



Example 2

tructi	ons: Falla	w the instr	uctions or	the back of	nool		DAILY MEAL COUNT SHEET										
			LU	NCH			BREAKFAST										
Dale -	Free	Reduced	Paid	Total Students	Adults	Total Lunches	Free	Reduced	Paid	Total Students	Adults	Total Brkfst.					
1	140	33	74	247	8	255	1.23	29	56	208	6	214					
2	141	28	77	251	8	259	1-21	25	59	205	7	215					
3	12.4	34	1 177	249	11	000	123	32	161	222	(0	0.23					
4	161	34	95	545	11	30.6	137	2.8	63	230	10'	236					
86	53	34	84	276		2804	127	3	5 %	216	5	222					
0 8	152	37	30	279	13	292	128	30	57	217	6	223					
10 7		32	वर्	279	10	259	115	22	43		6	186					
/ P	11.3	3	5.5	21,4	1 1.5	275	12	2	(a !	2.17	16	10:3					
134	1412	-27	37	266	23	275		the second secon	eals	751	1						
. 10	11	1	-7.5		1	77	1	ļ:				1					
4	11		1	1	1				-	-	3						
<u>į 1</u>		1		0000		1000	721	3 7	60	232	n	1234					
the management of the contract of the	3 1 5 %	40	7.2	270	1,2	283	1	-,	130		1						
	4 13.7	1	-		1	1 2	1-, -:		151	- H		1121					
3,0	8 1.5	1 1	11.		17	1	-10	2,0				, ,					
	17							eren A									
the second section	18																
	19								and the same of the same								
	20										_						
	21	1				1											
	22										-						
	23																
	24																
1	25						_										
	26																
-	27																
-	28																
-	30																
-	31						-1-	the state of the s									
-	Totals	and all the Control of the Control o		· 51		2	5 :		8								



Example 3





CACFP Reimbursement and Claim Review and Submission Requirements



Claims for Reimbursement in CACFP

- Reimbursement funds are made available to States from USDA.
- Sponsors must have an agreement with the State agency and must submit claims monthly.
- Claims for reimbursement can only be paid for approved meal types and must report information in accordance with the financial management system established by the State.



CACFP Claim Review Requirements

- Sponsors must have edit checks in place to review monthly claim information for all sponsored sites.
- Proper edit checks ensure all information submitted to the State agency is accurate.
- Edit checks also allow Sponsors to correct discrepancies, follow-up with sites to provide training and technical assistance and ensure all meals claimed meet meal pattern requirements.



Federal Regulations

- 7 CFR 226.11 reviews the requirements associated with program payments to participating sponsors.
 - 7 CFR 226.11(b)(1) Prior to submitting its consolidated monthly claim to the State agency, each sponsoring organization must conduct reasonable edit checks on the sponsored centers' meal claims, which at a minimum, must include those edit checks specified at §226.10(c).



CACFP Claim Review Requirements

7 CFR 226.10(c): At a minimum the Institution's edit checks must:

- Verify that each facility has been approved to serve the types of meals claimed.
- Compare the number of children enrolled at each facility, multiplied by the number of days on which the facility is approved to serve meals, to the total number of meals claimed by the facility for that month.
- All records to support the claim shall be retained for a period of three years
 after the date of submission of the final claim for the fiscal year to which they
 pertain.
- All accounts and records pertaining to the Program shall be made available, upon request, to representatives of the State agency, of the Department, and of the U.S. Government Accountability Office for audit or review, at a reasonable time and place.

CACFP Claim Review Requirements

7 CFR 226.10(c): At a minimum the Institution's edit checks must:

- The Claim for Reimbursement for any month shall cover only Program operations for that month.
- A final Claim for Reimbursement shall be postmarked and/or submitted to the State agency not later than 60 days following the last day of the full month covered by the claim.
- Downward adjustments in Program funds claimed shall always be made without FNS authorization regardless of when it is determined that such adjustments are necessary.
- If audits, investigations, or other reviews, a State agency has reason to believe that an institution, child or adult care facility, or food service management company has engaged in unlawful acts with respect to Program operations, the evidence found in audits, investigations, or other reviews is a basis for non-payment of claims for reimbursement.



Additional CACFP Claim Review Requirements

- While USDA outlines the minimum requirements edit checks must include, all information entered and submitted on the claim for reimbursement must be accurate and must be supported by back-up documentation.
- Sponsors must review all back-up documentation associated with the claim for reimbursement to ensure accuracy prior to submitting the claim for reimbursement.



Claims for Reimbursement in CACFP

All claim forms will, at a minimum, require submission of the following information [7 CFR 226.11(b) and (c)]:

- Month and year the meals were served;
- Number of days of operation;
- Total enrollment;
- Average daily attendance (the result of each day's attendance, totaled, then divided by the number of operating days);
- Total number of meals claimed by type (breakfast, lunch, snack, or supper)
 by eligibility category or, where reimbursement is computed by claiming
 percentages, the total number of meals served by type;



Claims for Reimbursement in CACFP

All claim forms will, at a minimum, require submission of the following information [7 CFR 226.11(b) and (c)]:

- For for-profit centers, must report the percentage of Title XX beneficiaries that month;
- If the State agency elects to reimburse its centers according to the lesser of rates, the claim form will also require information on operating costs, administrative costs;
- Certification that the claim is correct, and records are available to support the claim.



Entering Claims for Reimbursement

Attendance Reporting

		Quantity
C1.	Total Days of Operation:	22
C2.	Total Attendance:	339
C3.	Average Daily Attendance:	16
C4.	Number of Shifts:	1

- Total Days of Operation
- Total Attendance
- Average Daily Attendance
- Number of Shifts



Total Days of Operation

- The total number of days of operation are the days in which a site was approved to serve meals, open and serving and claiming reimbursable meals.
- Sites may not serve meals on days that site is not approved to provide meals.
- Sites do not include days the site was open but did not provide meals.



Total Days of Operation Example

4121 M/Y	DAILY ATTENDANCE	ELIGIBLE CHILDRE	N INELIGIBLE CHILDREN & NON-PROGRAM ADULTS
DATE		PM SNAO	
1112	5	5	
12121	5	5	
115/21	5	5	
1422	5	5	
17/21	-		
18/21	5	Ė	
19/21	5	5	
112121	6	5	
		6	
13/21	6	6	
114121		_ 5	
115/21	6	6	
1116/21	4	4	
127121	6	6	
128121	6	4	
129121	6	10	
		- G	
TOTALS	75	-	





Total Attendance

- The total attendance for the month is the number of participants who attended the site during the month.
- Each day's attendance will be added together for the total attendance.
- The total attendance is not the number of participants who received a meal.
- Programs are required to maintain attendance records separately from the site's meal count records although they may be maintained on the same form.
- Sign in and out sheets or daily attendance rosters



Attendance Record Examples

Date 1/6/21	
-------------	--

Student Name	Time In	Time Out	Initials	Amount Paid
- Commence	7:41	5:35	SW	
	7.23	506	MC	
baathaa	7:23	50lo	ML	
	8:00	4:57	SG	
	815	4.34	TB	
	8.15	541.	7.73	
	807	540	IL	
hop	8.00	4:42	DC	
	7.08	1	BC	
1111	1.00	4:24	150	
	7:08	4:26	DC_	
	745	4:124	- 0	_
ht	177	4:17	CB	
Marco			-	
	7137	540	Bus	
	8.38	540	800	
	8.38	EIL	SB	
	7:40	4:37	AC	
	3:13	510	Buc	
	7:23	506	MC	
	7:50	4:47	KA	
	8:00	4:57	SG	
		1,		
	8:06	3:59	LH	
		Rotate		

3/8/21

Last Name	First Name	Program	Grade	Day	Attendance	Snack
		CR	5	Monday	1/	W
	to the contract of the contrac	CR	4	Monday	_	
100		CR	4	Monday		
	-	CR	6	Monday	V.	
		CR	4	Monday	1/	
-	TEIDOI	CR	4	Monday		
		CR	4	Monday	V .	
	T-man-	CR	5	Monday	V	
		CR	5	Monday	1	
	-	CR	4	Monday		
r tir		CR	4	Monday	V	/
		EX	2	Monday		-
	, distant	EX	2	Monday		
		EX	3	Monday		
	Liam	EX	2	Monday		
		EX	2	Monday	- 1/	
	Manhair	EX	3	Monday	1	
		EX	2	Monday		/
	Charlette	EX	2	Monday		
	111	EX	3	Monday	1	,
	16 101	EX	3	Monday	1	1/
	n	EX	3	Monday	1	
-	Contract	EX	3	Monday	designation of the latest of	
ale		EX	3	Monday	~	/
	The same	EX	3	Monday		V



Average Daily Attendance

- The average daily attendance also known as ADA is determined by taking the total attendance for the month and dividing it by the number of operating days.
- When manually calculating ADA, the site should round up to the nearest whole number.
- The claim for reimbursement calculates this automatically for sites.



Number of Shifts

- The number of shifts refers to whether the site has multiple meal service shifts to accommodate different meal service times for different age groups.
- This number is determined automatically by accessing this information within the site application.
- Meals must be served during the approved meal service time(s).



Enrollment Information

Number of enrolled participants in each reimbursement category

		Quantity
C5.	Free Category:	16
C6.	Reduced Category:	3
C7.	Paid Category:	10
C8.	Total Enrolled:	29

- Enrollment information
 - Free
 - Reduced
 - Paid

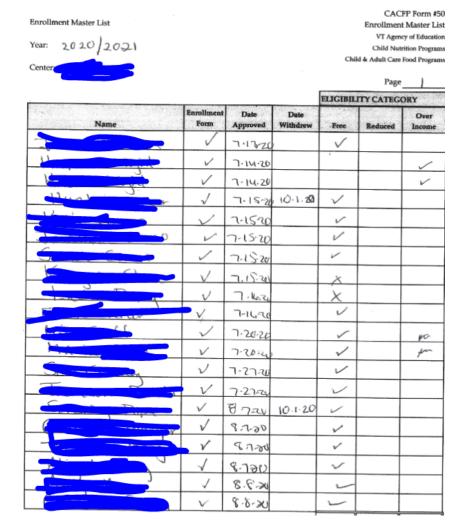


Enrollment Information

- Enrollment information collected annually.
 - Enrollment forms
 - Income eligibility forms
- Based on current income guidelines established by the Federal government.
- Use to determine the organization's reimbursement each month.



Enrollment Information Example





Entering Meal Counts

Child	Meals / Snacks Served	
		Total
C9.	Breakfast:	303
C10.	AM Snack:	0
C11.	Lunch:	295
C12.	PM Snack:	197
C13.	Supper:	0
C14.	Evening Snack:	0

Claiming by Total Meals

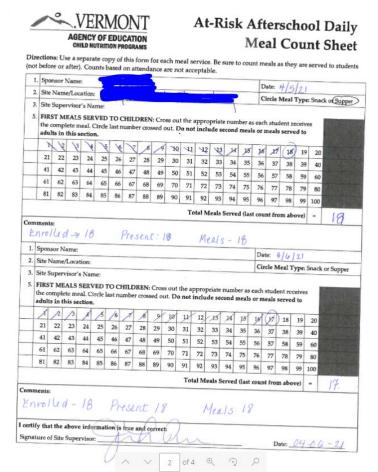
		Free (A)	Reduced (B)	Paid (C)	Total (A + B + C)
A12.	Breakfast:	179	0	47	226
A13.	AM Snack:	0	0	0	0
A14.	Lunch:	248	0	60	308
A15.	PM Snack:	156	0	43	199
A16.	Supper:	0	0	0	0
A17.	Evening Snack:	0	0	0	0

• Claiming by Meal Category



Daily Point of Service Meal Count Examples

hild	Healt	- I - ourselo	In	Out	Diapers	Naps Naps	AM snack	Lunch	PM Snack
	18	92.1	620	250	6.50 W 1035 W 1005 LBM	1040 -	1	1	V
	X	973	620	310	6:554) 8550 3 1020 W 8 1210 W 8 1245 BM 8	10-30-	/	1	/
	T6	97.7	830	1035/340	830 BA	2		/	1
	mf	97.7	840	425	910 W 1240 W 240	1-200	1	/	/
-	mf	98.7	840	425	1215 W 215 W	10:40 -	1	/	/
	16	98.6	925	400	10°5 W 1155 BV 205 BM	12-200	1	/	
	16	98.7	925	400	1050 W 1050 W 1250 W	1 - 230	1	/	
	ME	977	925	2.0	1990 W 1990 W	11:05-	N.	/	



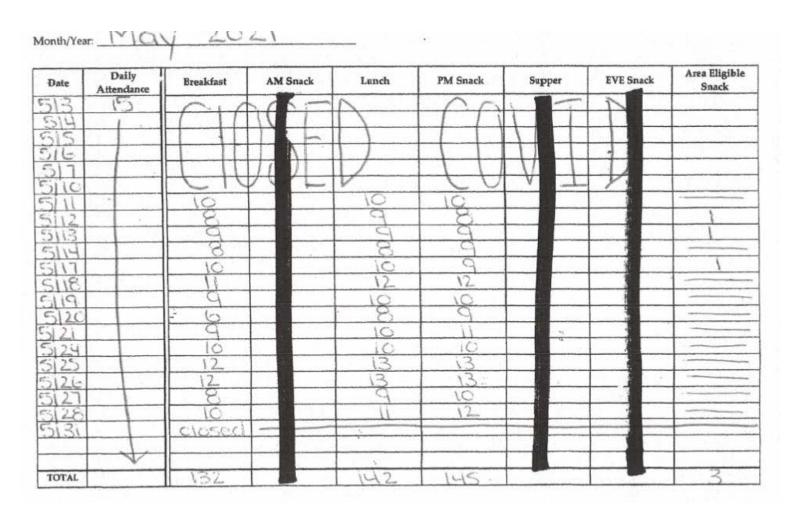


Unacceptable Point of Service Meal Count Example

Add	ress.														100.00					
Sup	erviso	or's N	ame:						B				Delivor	v Tim	_	phone 2		-	18	
Mea	s rec	zived	/prena	rad /	0	Manie		. 51 . 6	-		_		0 0.11 (1	y + 1111	e / D	-	<u></u> i	ase. 7	_0	14
First	Meal	s San	edto	Childre		ANDERS	aya:	apie fr	om pri	evious	day		_	_(To	tal me	als avo	ilable)		[1
	2	1	COLO		enitrio		-		each ci	hild rec	eives a	meat);								
1	22	23	*	5	6	7.	- /	9	10	11	12	13	14	15	16	17	18	19	20	
a.	42	43	24	25	26	27	28	29	30	31	32	3.5	3.4	35	36	37	38	19	40	
1	62		44	45	46	47	48	49	90	51	52	53	54	55	5.5	57	\$8	59	60	
	02	63	64	65	66	67	58	69	70	71	72	73	24	75	75	77	78	79	80	
		33	84	35	86	87	88	89	90	91	92	93	94	95	96	97	98	99	100	
		103		105	106	107	108	109	1:0	:11	112	113	114	115	116	117	118	119	120	
		123		125	126	127	123		130	131	.35	133	134	135	136	137	138	139		
41	142	143	144	45	146	147	148	149	150											
														,	Total F	irst Me	aule i		51	F21
cor	dme	als se	rvedt	child:	ren:	-		_	_		_					17.51.100	0.0/3 +		8	[2]
2	3	4 5	6	7 8	9 10	0								Tota	I Sacr	and M	anl		0	
eais	serv	edtoi	rogra	sm adu	ilts:				-		-			1000	10000	A CO MA	nei2	_		[3]
anic	sonu	dton	on Be	7 8 ogram	910	-	_					T	otal P	rogra	am Ac	ultM	eals +	6	0	[4]
2	3	4 5	6	7 8	9 10	5		*				*							0	
	natura (g	-	Titopera	-	-	-	and the latest design		-	_	-	Total	non-F	rogr	am A	dult //	eais	٠	0	[5]
_	-	_		-	-								TOTA	L ME	ALS S	ERVED	=		8	[6]
							Tot	ai clar	naged	fincom	plete/c	other n	on-ne	lmhui	table	manle		-	2	7-4
						_		-		-	-			-	MUNC	read	_	-()_	[7]
-	C. N.N.	-	-	-	-0	_	_	-	Other total		-		То	tai le	tover	meals	+	-	7	[8]
											alofite	71,100		(SC)montage	[6]	-	[7]	4	8] =	
nbe	rofa	dditio	nal ch	ildren	reques	stinga	meal	after	aliavai	lable m	eals w	Ara san	ward-	-	[9	litem	[9] sh	ould b	e equal to	tem
_	-	- 3	0	/ 0	9 1	J 1	1 1	2 13	14	15		D € 30	PENA.							
iign	1960	elow,	Certif	ythatt	the abo	ginf	ormat	tion is	true an	dacou	rate:							_	-	
1		1	>		/	′ ,		í												
				-	7	-	-	-												



Consolidated Meal Count Sheet Example





Entering Claims for Reimbursement

CA	CFP Operating Expenses		
1.	Food	505.81	
2.	Supplies	271.87	
3.	Program Labor	638.00	
4.	Administrative Costs	88.00	
5.	Other Costs	0.00	
	Total	1,503.68	

Operating and administrative costs



Questions?





In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, sex, disability, age, or reprisal or retaliation for prior civil rights activity in any program or activity conducted or funded by USDA.

Persons with disabilities who require alternative means of communication for program information (e.g. Braille, large print, audiotape, American Sign Language, etc.), should contact the Agency (State or local) where they applied for benefits. Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English.

To file a program complaint of discrimination, complete the <u>USDA Program Discrimination Complaint Form</u>, (AD-3027) found online at: <u>How to File a Complaint</u>, and at any USDA office, or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by:

- mail: U.S. Department of Agriculture
 Office of the Assistant Secretary for Civil Rights
 1400 Independence Avenue, SW
 Washington, D.C. 20250-9410;
- 2. fax: (202) 690-7442; or
- 3. email: program.intake@usda.gov.

This institution is an equal opportunity provider.

