

DUAL ENROLLMENT TRAINING WEBINARS

Vermont AOE has contracted with Public Consulting Group (PCG) to provide a system where qualified high school students to apply for vouchers. The platform also provides high schools, CTE centers, and colleges the ability to process these Dual Enrollment voucher/ticket requests.

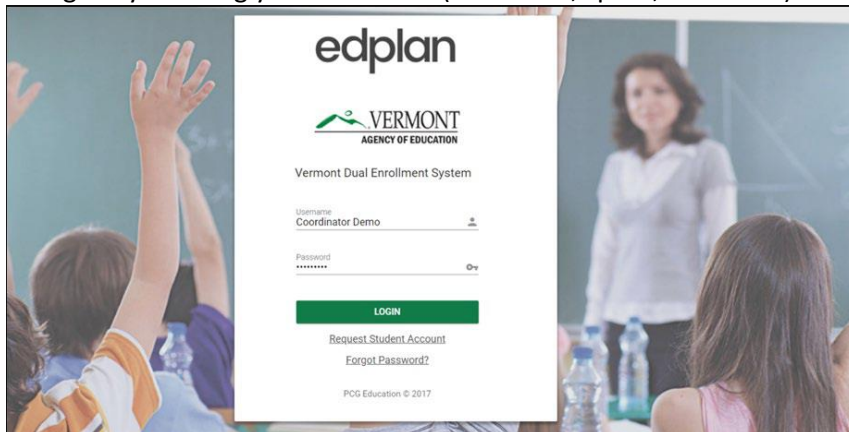
TRAINING VIDEOS

PCG offers trainings for both High School Voucher Coordinators and College Coordinators. We're excited to share that we've recorded these training webinars, and that they're now available on the VT Dual Enrollment platform for you to view.

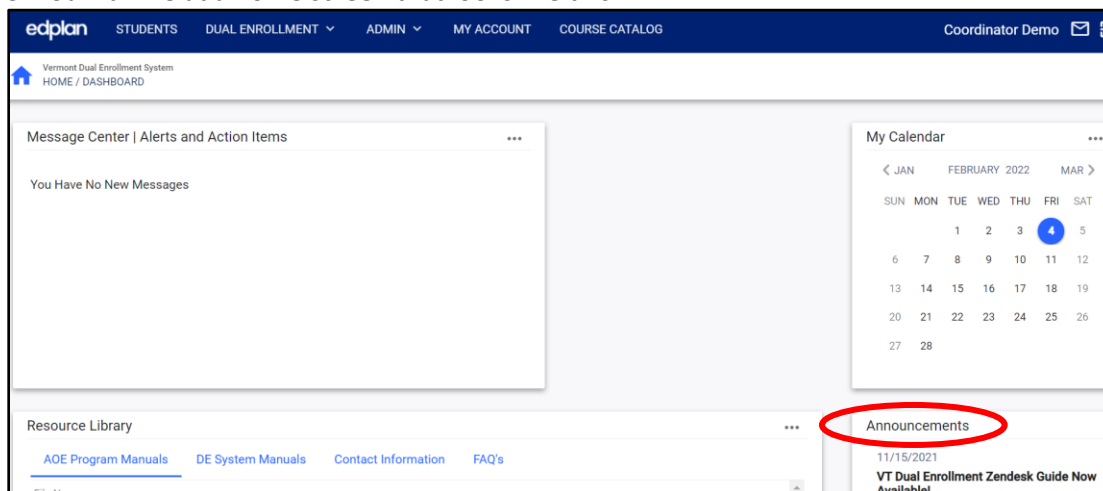
HOW TO VIEW TRAINING WEBINAR RECORDINGS

To watch these training videos, please follow the steps outlined below.

1. Navigate to the [Dual Enrollment website](#).
2. Log in by entering your username (first name, space, last name) and your password.



3. You'll arrive at a home screen that looks like this:



4. On the bottom right corner, where it says Announcements, you'll see a link posted for the Voucher Coordinator training video if you are a Voucher Coordinator, and you will see a link for the College Coordinator training video if you are a College Coordinator.

Voucher Coordinator:

Announcements

11/15/2021
VT Dual Enrollment Zendesk Guide Now Available!

AOE and PCG are proud to announce that VT Dual Enrollment Zendesk Guide is now available for you to use! Zendesk Guide is a Help Center that empowers you as Dual Enrollment users to find the answers to your questions with a quick key word search! Guide works like a search engine, allowing you to type in your questions to bring you to the article you need to find your answer. Zendesk Guide allows you to view step by step directions with screenshots on a...

9/09/2021
Dual Enrollment Training - Voucher Coordinator

The PCG team provides Voucher Coordinator trainings to ensure that staff and students are comfortable using the new Dual Enrollment system for the current and upcoming school year. Select the following link to access the past webinar recording:

[View Voucher Coordinator Webinar Training \(8/31/2021\)](#)

[Read More](#)

College Coordinator:

Announcements

11/15/2021
VT Dual Enrollment Zendesk Guide Now Available!

AOE and PCG are proud to announce that VT Dual Enrollment Zendesk Guide is now available for you to use! Zendesk Guide is a Help Center that empowers you as Dual Enrollment users to find the answers to your questions with a quick key word search! Guide works like a search engine, allowing you to type in your questions to bring you to the article you need to find your answer. Zendesk Guide allows you to view step by step directions with screenshots on a...

9/15/2021
Dual Enrollment Training - College Coordinator

The PCG team provides College Coordinator trainings to ensure that staff are comfortable using the Dual Enrollment system for the current school year. Select the following link to access the past webinar recording:

[View College Coordinator Webinar Training \(9/14/2021\)](#)

[Read More](#)

5. Click on the link to watch these trainings in full.

